

CONVERSATIONAL AI

Leveraging best Cloud Solutions and AI Services

Background

A US based full-service Health care chain of clinics in Hormone Replacement Therapy space was looking to provide an end-to-end virtual consultation experience between doctors and patients.



WHY CHOOSE CLOUDCRAFTZ?

- Experienced Professionals with multi-decade business experience
- Hands-on project involvement by partners
- Proven fast prototyping-solutioning approach
- Relentless focus on innovation and technology management
- Success-based engagement models tailored to clients' needs.

Requirements

Customer wanted to leverage the latest in the field of ML, conversational AI, and digital transformation to provide personalized virtual services with fast turn around time and no regular physical visits to clinics.

Solution

Built complete digital solutions covering chatbot agents, the latest server-less cloud tech, and ML to provide a scalable virtual assistant for complete end-to-end HIPPA-compliant integration with the ecosystem of pharmacies and medical labs

Benefit

Created a more nimble response and personalized therapy solutions for the patients